

STAY HOME. STAY SAFE.

City of Côte Saint-Luc's response to COVID-19

March 23, 2020

In our continuing effort to share the latest information with residents, here is an update on the City of Côte Saint-Luc response to COVID-19, information about changes to our services, and frequently asked questions. For the latest information, please visit CoteSaintLuc.org and follow us on Facebook.

What's closed

- All municipal buildings
- All playgrounds and dog runs

How to get municipal services

Call **514-485-6800** or send a message to info@cotesaintluc.org and it will be forwarded to the department in charge.

Waste collection

The waste collection services have requested that residents place their closed bins at the curb 24 hours before the start of the collection.

Frequently asked questions

What should I do if I travelled abroad?

- Don't go to work, school or other public places
- Don't have visitors in your home
- Stay in a room by yourself
- Avoid contact with other people in your home
- If someone else is in the same room as you, stay 2 metres away from them
- Wear a mask
- Take your temperature twice a day

Source: Santé Montreal (2020-03-23)

What should I do if I think I came into contact with people who tested positive for COVID-19?

You must self-isolate. Self-isolate means to stay at home and monitor yourself for symptoms, even if mild, for 14 days, and to avoid contact with other people to help prevent the spread of disease in your home and in your community in the event you become symptomatic.

Source: Public Health Agency of Canada (2020-03-23)

What are the symptoms of COVID-19?

Call **1-877-644-4545** if you have these symptoms:

- Fever
- Cough
- Shortness of breath, difficulty breathing or chest pain
- Severe diarrhoea or vomiting
- Unusual fatigue

Source: Santé Montreal (2020-03-23)

What should I do if I'm sick and waiting for COVID-19 test results?

- Stay home
- Wear a mask
- Cover coughs and sneezes
- Wash your hands
- Don't share personal objects

Source: Santé Montreal (2020-03-23)

I saw a gathering of people. Who should I call?

Call the local police station (PDQ 9) at **514-280-0109**.

My spouse and I have three kids. Are the five of us allowed to go for a walk together?

Yes. Outdoor gatherings are permitted in the case of people living in the same home.

Source: Gouvernement du Québec (2020-03-23)

I cannot go out. Which grocery stores deliver?

A list of grocery stores that deliver is at CoteSaintLuc.org/Coronavirus. If you don't have access to the Internet, call the library at **514-485-6900** and they will share the telephone numbers with you.

Can I host a dinner at home that includes people who don't live at my home?

No. For the health and safety of all, the Quebec government has prohibited indoor and outdoor gatherings. This includes private birthday gatherings, Passover seders, Easter dinners, and so on.

All COVID-19 related questions should be sent to info@cotesaintluc.org. We will write back with an answer.

CoteSaintLuc.org/Coronavirus