

Côte Saint-Luc

INSIDE OUT

Winter 2021



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Your City Council



Oren Sebag

Councillor—District 1

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Portfolios: Public safety and volunteer Citizens on Patrol



Mike Cohen

Councillor—District 2

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✉ mcohen@cotesaintluc.org

🐦 @mikecohencsl

📘 @MikeCohenDistrict2

🌐 mikecohen.ca

Portfolios: Communications, animal welfare, and sponsorship



Dida Berku

Councillor—District 3

☎ 514-485-6945

✉ dberku@cotesaintluc.org

Portfolios: Urban planning, citizen engagement, central city, transportation, chair of the Planning Advisory Committee



Steven Erdelyi

Councillor—District 4

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🌐 StevenErdelyi.com

Portfolios: Finance, environmental issues, chair of the Audit Committee



Mitch Kujavsky

Councillor—District 5

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Portfolios: Recreation, special projects, and the CSL Dramatic Society



David Tordjman

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Portfolios: Engineering, library, culture, and traffic



Sidney Benizri

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Portfolios: Public works, inter-community relations



Message from the Mayor



The world has faced unprecedented disruption in 2020 and heartbreaking loss. I look forward to turning the page on this most difficult year and truly hope for a healthy and happy 2021. Let me begin by offering my sincerest condolences to all those who have lost a loved one, whether because of the COVID-19 pandemic or for another reason. Let me also send my message of hope to everyone, especially those who have suffered economic hardship and emotional stress due to the disruptions caused by the pandemic.

Even those who haven't suffered a personal loss, and still have a job are facing their own ordeal. They are worried about their elderly parents, or their kids. They may be worried about their own health. If they are living alone, they are facing greater loneliness because of the disruption to their regular social interactions, like playing cards with friends or taking a painting class at the Aquatic and Community Centre, or ACC.

Since the start of the pandemic in March, we have tried to help reduce the spread of the novel coronavirus by legislating mandatory masks in advance of the province, as well as hand sanitizer dispensers at apartments and condos. We helped seniors to have access to groceries by partnering with groups who helped make deliveries. We expanded our Daily Hello program, so that people could have daily contact by phone with a caring staff member. We launched a live outdoor music concert series to brighten the spirits of people living in seniors residences. We launched a daily call-to-listen service so residents could hear lectures using their home telephone from their favourite library speakers. When it was safe to do so, we partially re-opened the public library and ACC, offered summer-time park activities for kids, launched a drive-in movie program, and many more are in the planning.

We were inspired by the good deeds done across the city by regular people helping friends and neighbours. So many of you volunteered. So many religious institutions launched programs to help their members in their time of need. All these actions made a difference. We will continue to stay connected and increase programming and partnerships to ensure that we maintain good physical and mental health.

Like you, I eagerly await the day when a vaccine against the novel coronavirus is released and we begin to return to normal. But our world has changed. This strange time has forced us to think about what really matters in life. At a city administration level, the disruptions will lead to changes in the way we work and meet, and what programs and services we offer.

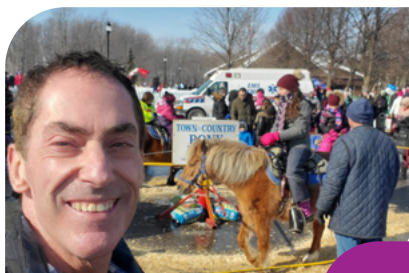
I want to thank the city staff. Like you, these are people with mothers and fathers, sons and daughters, with the same fears as everyone else. These are people who like many of you had to balance their duties as parents when the schools were closed, with their responsibilities to find creative ways to help the public. They rose to the occasion.

Finally, I want to thank my fellow members of City Council. We meet more frequently than ever before thanks to videoconferencing tools, to make decisions about city operations. We adopted legislation for an early state-of-emergency and were the first city in Canada to require mandatory indoor masks in municipal and commercial buildings.

Thank you to everyone who rose to the challenge in 2020. I hope and pray for a sweet and healthy 2021.

Mitchell Brownstein

Mayor



(left) Before the pandemic, the annual Winter Carnival was enjoyed by all.

(above, top) Before the pandemic, Mayor Brownstein hosted Hot Chocolate with the Mayor to hear ideas from young people.

(above, bottom) Physically-distant and outdoors, Mayor Brownstein spent time with residents of Saint Patrick Square on Canada Day.



Mitchell Brownstein

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📘 [@mitchellbrownsteincsl](https://www.facebook.com/mitchellbrownsteincsl)





Council Meetings

Upcoming meetings in 2021:

January 11
February 8
March 8
April 12
May 10
June 14
July 12
August 9
September 13
October 4
November 15
December 13

Until further notice, City Council meetings are not open to a live audience, but as a live stream at

[YouTube.com/CoteSaintLuc](https://www.youtube.com/CoteSaintLuc)



The public can ask questions before the meeting at

questionperiod
@cotesaintluc.org

District 8 update

Given that the City Côte Saint-Luc is in the COVID-19 red zone and in compliance with health and safety directives, the City will not hold a by-election to fill the office of Councillor for District 8, following the passing of Councillor Ruth Kovac. Côte Saint-Luc is in a similar situation as other municipalities in Quebec that have not had to fill a vacancy since Council has a quorum and has no vacancy in the office of Mayor.

Council is however concerned and aware that the residents of District 8 have the right and expect to be adequately represented. Therefore, in order to ensure that the residents of District 8 have full service and representation, Mayor Mitchell Brownstein will be the direct link with the residents of District 8 in order to maintain the usual follow-ups with these residents. Mayor Brownstein can be reached at **mbrownstein@cotesaintluc.org** or **514-485-6936**.

For more information related to the cancellation of the by-election, contact the Côte Saint-Luc elections office at **514-485-6800 ext. 1704** or **elections@cotesaintluc.org**.

Support local merchants

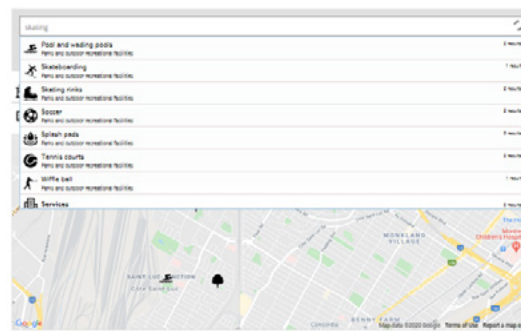
Local businesses provide much needed services to the community and are particularly essential for those who don't drive or own a car. Before ordering items from faraway online retailers, or heading outside Côte Saint-Luc to a big box superstore, make your purchases at our local merchants. They need your support more than ever.

Every purchase you make locally helps sustain local business. These businesses pay rent to landlords, who pay property taxes to the city, who then offer programs and services to you.

Resources during the pandemic

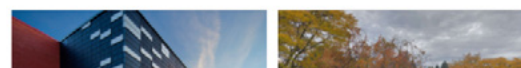
We have produced a list of local grocery and food stores that accept orders by phone or online. To view the list, visit **CoteSaintLuc.org/groceries**. You will also find step-by-step instructions on how to order food online at the local supermarkets.

Places



Aaron Hart Park
Drape, allées, ombrage, fontaine

Allan J. Levine Playground
Adjacent to Krieger Park, the Allan J. Levine playground offers a variety of play structures for both toddlers and big kids, including an impressive j.



Places directory

We added a new directory of parks and municipal buildings at **CoteSaintLuc.org/places**. You can search for parks with special features, like fitness equipment, skating rinks, and more.



How to apply for jobs

Côte Saint-Luc prides itself on creating a workplace that encourages creativity and new ways to doing things. We offer training to ensure staff have the skills they need and a work environment that is challenging and interesting. View the list of job postings at CoteSaintLuc.org/jobs.

Become an EMS volunteer first responder

Côte Saint-Luc Emergency Medical Services (EMS) is looking for new members to join its team of volunteer first responders. Members must be active, eager to get involved, ready to learn and enjoy taking on challenges and making a difference in the community. No previous first-aid training is required. EMS courses are offered throughout the year. Students complete in-class sessions and an on-the-road apprenticeship, where they respond to real calls and put into practice the skills they learned in class. Members are encouraged to perform at least one shift per week. To learn more, visit cslems.org.

Parks and Recreation program registration

Online registration is fast, easy, and you don't have to leave home.

Visit CoteSaintLuc.org/registeronline to get started. You can also register in person. To do this, you must make an appointment and confirm the registration location by calling **514-485-6800, ext. 2200**. Registration fees must be paid in full at the time of registration, unless otherwise stated. Proof of residency must accompany registration.

Mask distribution

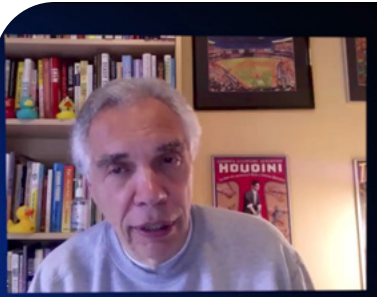
Côte Saint-Luc distributed more than 42,000 masks in 2020 to senior homes, low-rent apartment buildings, commercial establishments, and other apartment buildings. We also distributed to patrons outside malls.





Going virtual in 2020

The City of Côte Saint-Luc adapted its programming in 2020 due to the pandemic. We made good use of video conference and video streaming services to connect with residents. Here are some of the virtual events and interviews we shared in 2020.



DR. JOE SCHWARCZ

May 5: Dr. Joe Schwarcz continued his monthly talks by videoconference on topics such as health supplements, COVID-19, aging, the speak of misinformation and more.



May 7: Author Catherine McKenzie spoke by videoconference as part of the public library's ongoing virtual programming.



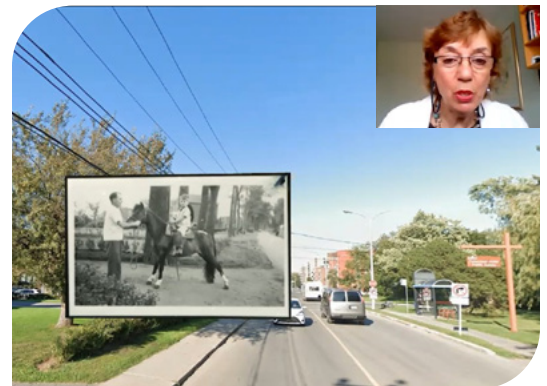
June 4: Parks and Recreation presented an ongoing series on Tai Chi with Colin Young.



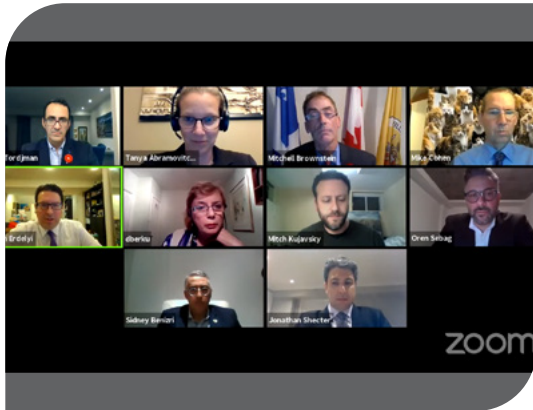
April 22: Mayor Mitchell Brownstein (top centre) spoke with the volunteers behind the grass-roots CSL Grocery Project, David Lisbona (top left), Melissa Margles (top right), Councillor Mitch Kujavsky (bottom left), and Pam Kujavsky (bottom right).



(left) Mayor Brownstein meets with the City Management team by videoconference, which became the norm in 2020. (right) Councillor Dida Berku and Library Director Janine West present a Virtual Jane's Walk featuring the oldest locations in Côte Saint-Luc.



October 16: Under difficult circumstances, municipal staff put in long hours to adapt to closures and found creative ways to offer programming. Here is Mayor Brownstein with some of the Parks and Recreation team.



November 10: City Council meetings were streamed live on YouTube once the pandemic was declared in March. Here is a scene from the November meeting.



We commemorated Remembrance Day with a livestream at 11am, featuring scenes from past commemorations from 1974 to 2019. The older footage was made possible thanks to the donation of films by the family of the late Albert and Lily Caplan, who were active in Branch 97 of the Royal Canada Legion.



(left) **April 24:** Mayor Mitchell Brownstein speaks to Walter Perry of the Côte Saint-Luc Men's Club about strategies and challenges while living alone during the pandemic. (right) **June 6:** Author Lawrence Hill spoke by videoconference as part of the public library's ongoing virtual programming.



October 22: The regular benefit concert in support of the Côte Saint-Luc Cats Committee was transformed into a livestream event on Facebook.



The Côte Saint-Luc Dramatic Society presented a live Canada Day concert on Facebook. In this act, Marnie Stein, Maggie Lauren, and Benjamin Fayer sung *A Million Dreams* from *The Greatest Showman*.



(left) The City Council sang O Canada together as part of the virtual Canada Day celebration. (right) Que Sera performed several live concerts outside senior residences and apartments this year, including this Canada Day concert outside Kehilla Montreal on Caldwell Ave.



October 7: Author Will Ferguson spoke by videoconference as part of the public library's ongoing virtual programming.



Rebate for water filters and reverse-osmosis under-sink system

Starting January 2021, the City of Côte Saint-Luc will provide a one-time rebate of up to \$200 towards the purchase and installation of an under-sink water filtration system. The \$200 one-time rebate on under-sink water filtration systems is also offered for systems installed in 2020.

A \$50 rebate is also available towards the purchase of water filters, to every single-family home and duplex built prior to 1976, which are the areas in which the city believes there are water service lines made of lead. The \$50 filter rebate (for under-sink, pitcher-style or faucet filters) for 2021 can be claimed even for homes that previously received it in 2020.

The City encourages residents eligible for the rebate to take advantage of it. The City will be continuing pneumatic excavations in 2021 to identify homes with water service lines made of lead, which is a step in the long-term replacement program. Until this infrastructure is replaced, countertop pitchers with water filters and water filtration systems provide the easiest way to mitigate the risks association with lead.

For much more information about the issue of water service lines, and to apply for the rebate using the online form, visit CoteSaintLuc.org/leadpipes.

Long-term overnight parking permit

For security reasons, the City of Côte Saint-Luc prohibits overnight parking between 3 am and 6 am on city streets or city parking lots. However, the city makes exceptions for residents who have no other available parking space. For instance, some residents live in apartment buildings or condos where there are not enough parking spaces to rent. Others live in houses without enough garage or driveway space for everyone in the family. The Long-Term Overnight Parking Permit program is designed to provide these residents with a parking space for their non-commercial vehicle.

To learn how to apply for a long-term overnight parking permit, visit CoteSaintLuc.org/parkingpermits.

If you currently had a long-term overnight parking permit for all or part of 2020, we will be mailing you a renewal package.

Cats Committee and Dog Owners Committee

If you own a dog or cat, become a member of the Cats Committee or Dog Owners Committee. The Cats Committee is a group of dedicated volunteers whose mission is to reduce the number of homeless/community cats. To learn more, visit CoteSaintLuc.org/catscommittee. The Dog Owners Committee brings together people who want to help establish responsible dog ownership, and act as a voice for dog owners across the City of Côte Saint-Luc. To become a member, contact the Dog Owners Committee Chair Jonathan Goldman at jonnog@gmail.com or join the Facebook group *Central Bark*.





Arena

☎ 514-485-6806 ext. 2101
✉ arena@cotesaintluc.org

City Hall

☎ 514-485-6800
✉ info@cotesaintluc.org

Engineering

☎ 514-485-6800 ext. 1501
✉ engineering@cotesaintluc.org

Legal Affairs and City Clerk

☎ 514-485-6800 ext. 1701
✉ cityclerk@cotesaintluc.org

Library

☎ 514-485-6900
✉ library@cotesaintluc.org

Office of the City Manager

☎ 514-485-6945
✉ citymanager@cotesaintluc.org

Public Affairs and Communications

☎ 514-485-6800 ext. 1802
✉ communications@cotesaintluc.org

Public Security

☎ 514-485-6960
✉ publicsecurity@cotesaintluc.org

Public Works

☎ 514-485-6868
✉ publicworks@cotesaintluc.org

Recreation • Aquatic & Community Centre

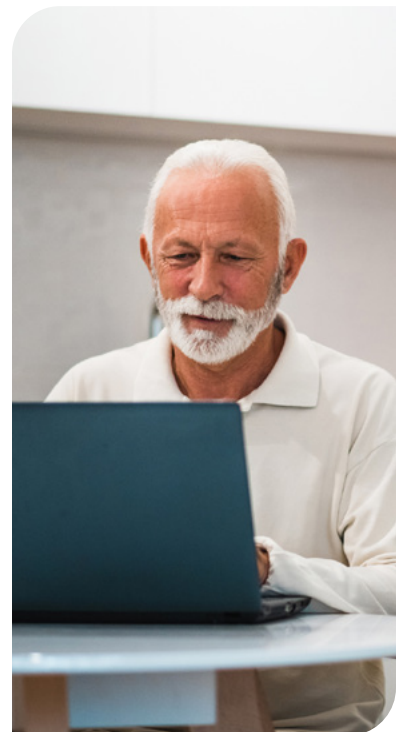
☎ 514-485-6806
✉ recreation@cotesaintluc.org

Taxes

☎ 514-485-6800
✉ taxes@cotesaintluc.org

Urban Planning and Permits

☎ 514-485-6800 ext. 1607
✉ urbanplanning@cotesaintluc.org



Agglomeration Services

Police

SPVM Station 9
5501 Westminster
☎ 514-280-0109

Fire

SSIM fire prevention
☎ 514-280-0874

In case of **emergencies**
call 9-1-1



Parking

Parking rules are set by Côte Saint-Luc bylaws and the Quebec Highway Safety Code. To avoid a fine, please read parking signs carefully before parking your vehicle. Here are some examples where you cannot park a vehicle:

- ▶ Within 5 meters of the corner or a fire hydrant
- ▶ On any street overnight between 3am and 6am
- ▶ Where signs prohibit you from parking at all times
- ▶ Where temporary signs prohibit you to do so for operations such as street cleaning or snow removal
- ▶ In an emergency lane
- ▶ In a handicap zone when unauthorized to do so

Move over law

When an emergency vehicle, a tow truck or a surveillance vehicle is stopped by the side of the road and its yellow arrow light signal, rotating lights or flashing lights are activated, you must slow down and move over to leave as much space as possible between you and the stopped vehicle, but only once you have made sure you can do so safely.

If you fail to comply with the Move-Over Law, or do not yield the right of way to an emergency vehicle, you are liable to a fine of \$200 to \$300 and 4 demerit points.

The Move-Over Law applies everywhere—on highways, country roads and city streets. It applies whenever an emergency vehicle, tow truck or surveillance vehicle is stopped and its yellow arrow light signal, flashing lights or rotating lights are activated. Vehicles for which you are required to move over include:

- ▶ police vehicles
- ▶ ambulances
- ▶ fire department vehicles
- ▶ Contrôle routier Québec vehicles
- ▶ tow trucks
- ▶ surveillance vehicles equipped with a yellow arrow
- ▶ wildlife protection vehicles

For more information, visit:

saaq.gouv.qc.ca/en/road-safety/behaviours/adapting-your-driving/move-over-law/

How we clear snow

During and after every snowfall, the City of Côte Saint-Luc plows, salts, and clears 65 km of roads and 122 km of sidewalks. Snow removal operations by the City such as salting, plowing and removal are conducted around the clock. Major snow-removal operations normally take up to 5 days to complete and occur primarily between 6 am and 6 pm.

The snow plowing operation initially involves moving the snow to the curb to allow traffic to flow safely. The snow plowing operation inevitably causes snow to accumulate in front of driveways. The city will follow up by removing these snow banks during the subsequent snow-removal operation. However, the city is not responsible for keeping access to everyone's driveway clear before the scheduled snow-removal operation happens. Residents who want access in the meantime are responsible for clearing the edge of their driveways.

The city's procedure is to clear at least one of the two sidewalks on each street soon after a snowfall. Sometimes private contractors push snow from driveways onto clean sidewalks making them impassable. Other times, continuing snowfall covers up the sidewalks the city cleaned earlier or blowing snow covers up part of the clean sidewalk. As a result, it may look like the city didn't clear one of the sidewalks when, in fact, it already has. We urge residents to speak to their contractors to remind them that pushing snow onto the sidewalk (or street) violates Côte Saint-Luc by-laws. We also ask that residents do their part by pushing snow onto their lawns and not onto sidewalks (and streets). The city will do its part by cleaning the sidewalks (and streets) in a timely manner.







For more information, visit:

CoteSaintLuc.org/services/roads-and-sidewalks



Curbside collection

We collect waste each week on the following schedule:

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	
 <p>Brown Bin (organic waste)</p>	 <p>Blue Bin (recyclables)</p>	 <p>Bulky items and CRD (construction, renovation, demolition)</p>	 <p>Garbage (including upholstered items and mattresses)</p>	 <p>Upholstered items and mattresses</p>
PICKUP starts 7 am	PICKUP starts 7 am	PICKUP starts 7 am	PICKUP starts 7 am	PICKUP starts 7 am
AT THE CURB ★ closed bin ★ starting Sun. 10 pm 	AT THE CURB ★ closed bin ★ starting Mon. 10 pm	AT THE CURB starting Tue. noon (max. 3 items)	AT THE CURB ★ closed bin ★ starting Wed. 10 pm ★ bags (max. 3) ★ starting Thu. 5 am	AT THE CURB starting Wed. noon (max. 3 items)

New waste bins coming in 2021

The City will be delivering new garbage bins to all single-family homes and duplexes in 2021. These black bins will have a lid, which will help stop wildlife from tearing open garbage bags left at the curb. The collector trucks will use a mechanical arm to lift the new black bins and empty the contents. This will improve the efficiency of the collection.

The City will be offering single-family homes and duplexes a default size, but with the option to upgrade to a larger size. We will share more information about the new waste bins in 2021.

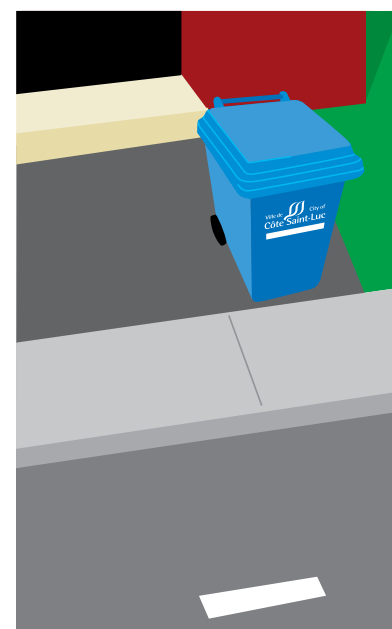
Special pick-ups and drop-offs

Some items cannot be placed in blue bins, brown bins, regular waste or bulky waste. This includes mostly large electric devices like refrigerators, air conditioners, water coolers, dehumidifiers, televisions, vacuums and so on.

For items small enough to fit in your trunk, residents must bring them to the Public Works Yard, and drop it off at the e-waste bin. You can also drop it off at the Écocentre Côte-des-Neiges (6928 Côte-des-Neiges Rd.). Please call 514-872-0384 to inquire about opening hours.

For items too large to transport yourself, the city will pick up these items at the curb by appointment on any day of the week. Call Public Works to arrange a pick-up time at 514-485-6868.

How to place your bins





The city administration is able to reach residents with our **Code Red robocall service**, mass e-mails, and through social media. But if you are not on our lists, we cannot reach you.

Social media

You can also connect with us in these platforms:



facebook.com/cotesaintluc



twitter.com/cotesaintluc



youtube.com/cotesaintluc

Code Red robocall service

Each year, our robocall provider updates our database to include the latest home phone numbers that are publicly available for all addresses in Côte Saint-Luc. Some people don't have Bell home phone lines or perhaps have unlisted numbers. In these cases, we recommend that you add your home phone number to our call out list. If we already have your home phone number in our database and you add it again, you won't be called twice. To add your home phone number, visit **CoteSaintLuc.org/alert**. You can also add your mobile phone number or work phone number. By the way, if you have adult children living anywhere in North America, they can sign up to receive alerts associated with your address, too.

E-newsletter

Once or twice a month, we send an e-newsletter to subscribers. We include things like holidays hours at our buildings, any changes to curbside collection scheduled, links to library and recreation program guides, invitations to important meetings or events, and more.

Visit **CoteSaintLuc.org/eNewsletter** to subscribe.

Newsletter, alerts and social media

Get involved and stay current by subscribing to our newsletter and emergency alerts, and by following the City's official social media accounts.

[Newsletter](#)
[Emergency Alerts](#)
[Facebook](#)
[YouTube](#)
[Twitter](#)
[Instagram](#)
[Soundcloud](#)

The Emergency Alerts Service allows you to opt in to receive notifications via phone calls, text messages, emails and more based on locations you care about. You can choose to receive notifications about events that may affect your home, workplace, family's schools and more.

[Create a CodeRED account here](#) to receive alerts by phone, text message or email.

[Sign-in](#) to an existing account.

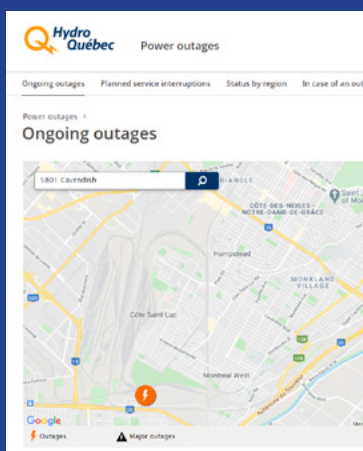
[Download](#) the mobile app for Android or iOS.

For more information, see [Emergency alerts](#).

CodeRED*

Power outages

In the event your property experiences a power outage, visit **poweroutages.hydroquebec.com** or call **1 800 790-2424** to verify the status of an address. Hydro-Québec posts updates every 15 minutes, including its estimated time when the power will be restored.



How to protect yourself from scams

To protect yourself from scams:

NEVER give an unsolicited caller access to your computer. If you receive an unexpected phone call about your computer system's security status or performance, and the caller requests remote access to your computer, hang up—even if the caller claims to represent a well-known company or product.

Don't give out personal information. Do not give out credit card or online account details over the phone, unless you made the call and the number you are calling came from a trusted source.

Protect your computer. Make sure your computer is protected with regularly updated anti-virus and anti-spyware software, and a good firewall. But research first, and only purchase software from a source you know and trust.

Source: crtc.gc.ca/eng/phone/telemarketing/fraud.htm