

Côte Saint-Luc

INSIDE OUT

Ville de  City of
Côte Saint-Luc

Fall 2018 – Winter 2019



Your City Council



Oren Sebag

Councillor—District 1

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✉ osebag@cotesaintluc.org

Portfolios: Public safety and volunteer Citizens on Patrol



Mike Cohen

Councillor—District 2

☎ 514-485-6945

✉ mcohen@cotesaintluc.org

Portfolios: Communications, animal welfare, and sponsorship



Dida Berku

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✉ dberku@cotesaintluc.org

📍 @DidaBerku

🌐 didaberku.blogspot.ca

Portfolios: Urban planning, citizen engagement, central city, transportation



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🌐 StevenErdelyi.com

Portfolios: Finance, environmental issues



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Portfolios: Engineering, special projects, and the CSL Dramatic Society



David Tordjman

Councillor—District 6

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Portfolios: Library, culture, and traffic



Sidney Benizri

Councillor—District 7

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Portfolios: Public works, inter-community relations



Ruth Kovac

Councillor—District 8

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📍 @RuthKovac1

Portfolios: Parks and recreation, and seniors



On September 6, 2018, a natural gas leak at the corner of Mackle Rd. and Cavendish Blvd. tested our city administration, first responders, and public utilities. Due to the diligence of the public utilities—Énergir and Hydro-Québec—there was no explosion and no one was injured or worse.

But the incident—at our busiest intersection and in the middle of the morning rush hour — caused ripple effects as traffic increased on Westminster Ave. southbound, and slowed down vehicles trying to get into Côte Saint-Luc. The other effect of the gas leak was that Hydro-Québec was forced to shut off power across most of Côte Saint-Luc as a safety precaution.

By mid afternoon, we were able to re-open the area to traffic and power began to be restored to residents. From early morning until late afternoon, I met with senior staff to stay on top of the situation and ensure residents were properly informed of all developments. At the end of the day we reviewed what went well and where we could improve.

For instance, we realized that many motorists didn't realize they could exit the city using Cavendish Blvd. southbound via Heywood Ave. and instead drove all the way to Westminster. While we posted a dozen updates throughout the day at CoteSaintLuc.org and Facebook and sent two telephone call outs, a few more posts earlier on and an early morning telephone call out might have helped direct some motorists in the right direction.

While we assess how we did, residents need to assess how they did, too. Would you be ready in a real emergency to grab a bag with the basics for you and your family? If you had to stay in place at your home for 72 hours, would you have what you need, such as bottled water, non-perishable foods, medicine, and so on? Visit www.getprepared.gc.ca for more information on how to get ready.

We also learned that many people didn't know the city has a telephone and SMS call out service. See page 12 to learn how to get on the call list if you are not already.

Hopefully, we won't have to deal with another situation like the one of September 6 anytime soon. But if we do, we'll be ready and we're counting on residents to be ready, too.

In other news, Côte Saint-Luc is a finalist for Government of Canada Smart Cities Challenge. We've received \$250,000 to build our final proposal. If we win, we will receive \$10 million to implement it. We held a public consultation on November 25 to get feedback on our approach, which focuses on using technology in the home to help isolated seniors live independently, but with the help of a caring community bringing them the best quality of life and happiness. For instance, tools are becoming available to send alerts if a senior falls in his or her home or leaves the stove on. Where the alerts are sent would depend on the situation and could include contacting adult children in town, neighbours, or even the city itself. This is a new initiative and our team is still working out how all the parts will fit together. We are working with a leading Canadian privacy expert to ensure privacy is built into it. You'll be able to read our final proposal right after we submit it in March 2019.

I wish and you and your family a happy and healthy fall and winter.

Mitchell Brownstein
Mayor



We're renovating the Parkhaven Pool this fall and winter.



We inaugurated Leonard Cohen Lane last August.



Mitchell Brownstein

☎ 514-485-6936

✉ mbrownstein@cotesaintluc.org

🐦 @mbrownsteincsl

🌐 www.mitchellbrownstein.ca



Council Meetings

Upcoming meetings in 2019:

- January 21
- February 11
- March 11
- April 8

📍 Council meetings are held in the Council Chamber at City Hall, 5801 Cavendish Blvd. at 8pm.

Visit

★ CoteSaintLuc.org/councilmeetings

to view dates for special meetings, to download agenda and minutes, and to view or hear recordings from past meetings.



How to apply for jobs

Côte Saint-Luc prides itself on creating a workplace that encourages creativity and new ways to doing things. We offer training to ensure staff have the skills they need and a work environment that is challenging and interesting. View the list of job postings at CoteSaintLuc.org/jobs.

Holiday schedule

City Hall and administrative offices will be closed from **December 24, 2018 to January 2, 2019**, inclusive. Offices reopen on Thursday, January 3, 2019.

Long-term overnight parking permit

For security reasons, the City of Côte Saint-Luc prohibits overnight parking between 3 am and 6 am on city streets or city parking lots. However, the city makes exceptions for residents who have no other available parking space. For instance, some residents live in apartment buildings or condos where there are not enough parking spaces to rent. Others live in houses without enough garage or driveway space for everyone in the family. The Long-Term Overnight Parking Permit program is designed to provide these residents with a parking space for their non-commercial vehicle.

To learn how to apply for a long-term overnight parking permit, visit CoteSaintLuc.org/parking.

If you currently had a long-term overnight parking permit for all or part of 2018, we will be mailing you a renewal package.

Become an EMS volunteer first responder



Côte Saint-Luc Emergency Medical Services (EMS) is looking for new members to join its team of volunteer first responders. Members must be active, eager to get involved, ready to learn and enjoy taking on challenges and making a difference in the community. No previous first-aid training is required. EMS courses are offered throughout the year. Students complete in-class sessions and an on-the-road apprenticeship, where they respond to real calls and put into practice the skills they learned in class. Members are encouraged to perform at least one shift per week. To learn more, visit cslems.org.

Help make our community safer



Cats Committee and Dog Owners Committee

The volunteer Citizens on Patrol, or vCOP, is a kind of neighbourhood-watch-on-wheels program. Volunteers patrol the city in minivans, scooters or on foot to observe and report any suspicious activities or problems. They also help at community events, such as Canada Day or Winter Carnival. Members not only help make a difference in the community, they also stay active and meet new people. To learn more on how to join, visit CoteSaintLuc.org/vCOP.

If you own a dog or cat, become a member of the Cats Committee or Dog Owners Committee. The Cats Committee is a group of dedicated volunteers whose mission is to reduce the number of homeless/community cats. To learn more, visit CoteSaintLuc.org/catscommittee. The Dog Owners Committee brings together people who want to help establish responsible dog ownership, and act as a voice for dog owners across the City of Côte Saint-Luc. To become a member, contact the Dog Owners Committee Chair Jonathan Goldman at jonnog@gmail.com or join the Facebook group **Central Bark**.



City Hall

☎ 514-485-6800
✉ info@cotesaintluc.org

Public Security

☎ 514-485-6960
✉ publicsecurity@cotesaintluc.org

Public Works

☎ 514-485-6868
✉ publicworks@cotesaintluc.org

Recreation • Aquatic & Community Centre

☎ 514-485-6806
✉ recreation@cotesaintluc.org

Arena

☎ 514-485-6806 ext. 2101
✉ arena@cotesaintluc.org

Library

☎ 514-485-6900
✉ library@cotesaintluc.org

Agglomeration Services

Police

SPVM Station 9
5501 Westminster
☎ 514-280-0109

Fire

SSIM fire prevention
☎ 514-280-0874

In case of **emergencies**
call **9-1-1**

Office of the City Manager

☎ 514-485-6800 ext. 1902
✉ citymanager@cotesaintluc.org

Public Affairs and Communications

☎ 514-485-6800 ext. 1802
✉ communications@cotesaintluc.org

Taxes

☎ 514-485-6800
✉ taxes@cotesaintluc.org

Urban Planning and Permits

☎ 514-485-6800 ext. 1607
✉ urbanplanning@cotesaintluc.org

Engineering

☎ 514-485-6800 ext. 1501
✉ engineering@cotesaintluc.org

Legal Affairs and City Clerk

☎ 514-485-6800 ext. 1701
✉ cityclerk@cotesaintluc.org

Municipal buildings



hours of operation

City Hall

5801 Cavendish Blvd.
Côte Saint-Luc, QC, H4W 3C3
☉ Mon to Fri:
8:30am to 4:30pm

Library

5851 Cavendish Blvd.
Côte Saint-Luc, QC, H4W 2X8
☉ Sat to Thu: 10am to 10pm
Fri: 10am to 6pm
Statutory holidays:
12pm to 5pm

Public Works

7001 Mackle Rd.
Côte Saint-Luc, QC, H4W 1A5
Public Works Office
☉ Mon to Thu: 7:30am to 4pm
Fri: 7:30am to 3pm

Public Works Yard

☉ Mon to Thu: 7:30am to 9am,
9:15am to 11:30 am, and
12pm to 2:30pm
Fri: 7:30am to 9am and
9:15am to 11:30 am

Aquatic and Community Centre

5794 Parkhaven Ave.
Côte Saint-Luc, QC, H4W 0A4
☉ Mon to Fri: 6am to 11pm
Sat: 8am to 9pm
Sun: 8am to 10pm

Arena

6985 Mackle Rd.
Côte Saint-Luc, QC, H4W 1A5

**Closed from April 1, 2019
for a year for renovations.**

*From the first Saturday after
Labour Day until April 1*

☉ Mon to Fri: 9am to midnight
Sat to Sun: 8am to 11pm



Temporary car shelters

New rules came into effect on November 1, 2018 in Côte Saint-Luc on temporary car shelters, or tempos. Some areas of the city are allowed to install tempos, but some are not. Before installing a tempo, please visit CoteSaintLuc.org/tempos to check if your street is eligible to do so, or email urbanplanning@cotesaintluc.org. If you are eligible to install a tempo, the next step is to complete the application form and pay the annual fee of \$75 at City Hall. The form is available at CoteSaintLuc.org/tempos or at City Hall (5801 Cavendish Blvd.).

Temporary car shelters can be set up from November 1. Car shelters are allowed until April 15 of the following year. The tempo must be translucent white canvas with clear window of at least 0.56m² (6 sq. ft.). This window must be less than 1.83m (6 ft.) from the opening of the tempo. The tempo must be fitted with a dismantlable tubular metallic frame.

It must be located at a minimum distance of:

- ▶ 1.98m (6 ft. 6 in.) from a fire hydrant
- ▶ 0.99m (3 ft. 3 in.) from the rear edge of the city sidewalk
- ▶ 1.52m (5 ft.) from the city roadway pavement where no sidewalk exists
- ▶ 4.88m (16 ft.) from the curve of the roadway at an intersection

It is the owner's responsibility to make sure the installation is in keeping with the standards stipulated in Bylaw 2217-57. If the installation does not comply with city bylaws, the city could force the owner to make the necessary adjustments, subject to the fines provided for in the bylaw.

If you live in a single-family home with no garage and already have a tempo permit, then you do not need to apply for a new one. The city will be consulting with residents who live in an area where tempos are not allowed to explore how residents feel about it and whether to update the bylaw to include those areas next year.

Parking

Parking rules are set by Côte Saint-Luc bylaws and the Quebec Highway Safety Code. To avoid a fine, please read parking signs carefully before parking your vehicle. Here are some examples where you cannot park a vehicle:

- ▶ Within 5 meters of the corner or a fire hydrant
- ▶ On any street overnight between 3am and 6am
- ▶ Where signs prohibit you from parking at all times
- ▶ Where temporary signs prohibit you to do so for operations such as street cleaning or snow removal
- ▶ In an emergency lane
- ▶ In a handicap zone when unauthorized to do so

For information on other bylaws, visit

★ CoteSaintLuc.org/ByLawGuide



If there is any discrepancy between the explanations on this page and any relevant bylaw, the wording of the bylaw will prevail.

Dogs in parks

On June 20, 2018, Bylaw 2508 was adopted and it allows dogs in some Côte Saint-Luc parks and updated some of the responsibilities of dog owners. Dogs are not allowed in playgrounds. However they are allowed in most parks and green-spaces. Here is a list of where dogs are allowed and are not allowed.



DOGS ALLOWED

- Aaron Hart Park
- Arthur Zygielbaum Park
- Ashkelon Gardens
- Aumont Park
- Donald Fletcher Park
- Edward J. Kirwan Park
- Emerald Park
- Eric Helfield Playground
- Fyon Park
- Harold Greenspon Park
- Imagination Park

- Irving Singerman Park
- Leonard Cohen Lane
- Mitchell Brownstein Park
- Nathan Shuster Park
- Pierre Elliott Trudeau Park
- Prud'homme Park
- Rembrandt Park
- Richard Schwartz Park
- Ruth Kovac Park
- Silverson Park
- Yitzhak Rabin Park

DOGS NOT ALLOWED

- Béland Park
- David I. Earle Park
- Father Martin Foley Park
- Glenn J. Nashen Park
- Isadore Goldberg Park
- McDowell Park
- Roback Park
- Veterans Park



All dogs licensed in Côte Saint-Luc have free access to the dog runs located on Mackle Rd. and at the Joe Raie Nature Path and Dog Run on Côte Saint-Luc Rd. (west of Westluxe). We remind all dog owners they must clean-up after their dogs even in the dog runs.



Smart Cities Challenge

Côte Saint-Luc was selected as one of 10 finalists in its category (and one of 20 overall) in the Smart Cities Challenge contest organized by Infrastructure Canada.

Our vision, called the SHARED (Senior Health and Real-time Environmental Data) Initiative, would help older adults live more vital, connected lives in their own homes while maintaining their independence. Many people have experienced a time when a senior family member gets sick or takes a fall. Oftentimes, following an incident, the family member's health will deteriorate and we find ourselves asking what we could have done to have prevented the incident. With your help, we can reduce the risk of unnecessary injury and empower all residents of Côte Saint-Luc. Our concept involves using technology to create a safety net and trigger responses, connecting older adults to city services and to their fellow residents. As the level of government closest to you, we are in a unique position to have a real impact on your daily lives.

Each finalist community will receive a \$250,000 grant to help develop its final proposal that outline all design, planning, privacy, data protection and project management components of their plans. The goal of the Smart Cities Challenge is to empower communities across the country to address local issues their residents face through new partnerships, using a smart cities approach.

Côte Saint-Luc will present its final proposal to the Smart Cities Challenge jury in March 2019. For more information, visit CoteSaintLuc.org/smartcitieschallenge. If you have questions, email smartcities@cotesaintluc.org.



Parkhaven Pool renovation

The Parkhaven Pool is being renovated over the fall and winter and will be ready to re-open in late June 2019. The pool surface is being rehabilitated and a new ramp for wheelchair access is being created. In addition, there will be a complete reconstruction of a larger wading pool (138 square meters instead of 77 square meters) with a gradual beach-type entrance, and heated water, new water games, four new shade structures near the wading pool, two new shade structures near the main pool, eight renovated outdoor showers, the replacement of exterior lighting and the replacement of the filtration systems. The plans were produced by GBI Services d'ingenierie and the work is being done by Ciment Projeté et Piscines Orléans Inc. The cost of the project is \$1,786,074.



Arena renovation

The Samuel Moskovitch Arena is closing down for a year between **April 1, 2019 to April 1, 2020**, so the city can do major renovations, the most important being the replacement of the freon-based refrigeration system with a new direct CO2 system, which is more efficient. There will be other energy-saving in the way water is heated in the locker room and Zamboni. In addition, the fire alarm system will be upgraded and access to the building will be made easier for persons with disabilities.



This is a list highlighting improvements to Côte Saint-Luc and some of the people, places and things the city is most proud of over the spring and summer 2018.

Culture

- ▶ Inauguration of *Reliance/Partenaires*, a sculpture created and donated by the late Dr. Harry Rosen in the back of the library. **1**
- ▶ Release of digitized films from Canada Day Week 1980.
- ▶ Côte Saint-Luc Dramatic Society performance of *Joseph and the Amazing Technicolor Dreamcoat* (with remount being planned for 2019 at the Segal Centre), and the Senior Summer Workshop *Gramma Mia*.
- ▶ Canada Day 2018 festivities attracted 5,000 people.
- ▶ Two outdoor summer concerts in Pierre Elliott Trudeau Park.
- ▶ Community Art Celebration 2018, a group exhibit highlighting Côte Saint-Luc artists who exhibited in the library in 2017 – 2018.

Sustainable activities

- ▶ The library garden transformed into a beautiful space for teaching children the benefits of hard work and gardening.

Communications for residents

- ▶ New design for two yearly Parks and Recreation brochure.
- ▶ Live stream of Canada Day festivities.

Citizen engagement

- ▶ Public consultation meeting on temporary car shelters.
- ▶ Public information session on the legalization and regulation of cannabis.
- ▶ Second public information meeting on forested area behind Ashkelon Garden.
- ▶ Video and audio recordings of City Council meetings.
- ▶ Revival of the Library and Culture Committee.
- ▶ Writing contest for grades 3 to 6.
- ▶ New Facebook page at the Parks Recreation Dept.
- ▶ Creation of the Youth Advisory Group
- ▶ Creation of Aging Well Effectively (AWE), a senior advisory group

Services to residents

- ▶ Launch of CreateSpace at the library, which is geared towards crafting projects, robotics, 3D printing and creative DIY. **2**
- ▶ Launch of iPad kiosk at the library, which dispenses iPads for use in the library.
- ▶ Piano practice time on the library's baby grand piano.
- ▶ Launch of PressReader at the library, with access to 7,000 online newspapers and magazines.
- ▶ Citizenship test preparedness workshops at the library.
- ▶ Memory kits for Alzheimer's and dementia patients and their caregivers at the library.
- ▶ Development of STEAM programming for children and teens at the library.
- ▶ More weekly programs at ACC Youth Action program, new art station, game tournaments, pizza parties, and summer outings.
- ▶ Free trial day of outdoor sports programs and other activities for children with the Fun 2B Fit campaign. There was also a charitable collection of used sports equipment.
- ▶ Reintroduction of SNAG golf program.
- ▶ Doubling of available spaces in the Côte Saint-Luc Sports Camp.
- ▶ Free breakfasts at Singerman Day Camp thanks to the Pierre Brunet Parks and Recreation Bursary Fund.
- ▶ Extended summer hours at the Yitzhak Rabin Wading Pool.
- ▶ Extended summer hours of pedal boats at Centennial Lake.
- ▶ Extended fall hours at ACC pools, which opened 1 hour earlier to accommodate morning swimmers.
- ▶ Launch of Hello-Bonjour Tea Party, to allow those in the program to meet new people and to meet those who speak with them everyday.
- ▶ Launch of a Family Sports Time at the Gymnasium.
- ▶ Launch new application to view/or receive the annual tax invoices online



1



2



3



! Safety

- ▶ Please Slow Down lawn sign safety campaign. **3**
- ▶ Vacation spot check service for residents who go out of town.
- ▶ City-wide flushing of fire hydrants to ensure they are in working order.
- ▶ Free access to the pools and distributed water to swimmers, and opened the arena for free skate during the summer heat wave.

Infrastructure

- ▶ Start of repairs/renovations to Parkhaven Pool in September. The estimated completion is June 2019.
- ▶ Repairs to water mains (aqueducts) at 13 places in the city.
- ▶ Repairs to sewer pipes at 21 places in the city.
- ▶ Sidewalk sensors collected acoustic, optical, and electromagnetic waves data on 140km of sidewalk in August. The device recorded factors such as sidewalk width and slope and the dimensions and conditions of ramps. This data will help our city engineers plan sidewalk repair work in the years ahead.
- ▶ Survey of light poles along Cavendish Blvd. and Côte Saint-Luc Rd.
- ▶ New baseball scoreboard at Gary Carter Field.

☀️ Recognition and Community Life

- ▶ Annual volunteer recognition evening in October (pictured: **Yuan Yi Wang**). **4**
- ▶ **Leonard Cohen** honoured posthumously with Leonard Cohen Lane (between Marc Chagall Ave. and the Bernard Lang Civic Centre parking lot).
- ▶ **Joe Raie** honoured posthumously with Joe Raie Nature Path and Dog Run on Côte Saint-Luc Rd.
- ▶ The Côte Saint-Luc Dramatic Society awarded Montreal English Theatre Awards (METAs) Outstanding Community Production for *Joseph and the Amazing Technicolor Dreamcoat*. **5**
- ▶ Long-time resident **Joe Presser** honoured at the 39th annual Cote Saint Luc Golf Classic for his involvement with recreation and senior men's club activities spanning the past 35 years.

- ▶ Swimmer **Ainsley McMurray** made a new provincial record for 100m free swim in July 2017, made the Canadian Junior-Pan Pacific Championship Team and represented in the Pan Pacific Championships in Fiji winning three medals in relay.
- ▶ CSL Youth Swim Team and Synchro Team won various competitions or placed in top 5, winning more than 70 medals over the 2018 – 2019 season and broke three provincial swim records.
- ▶ CSL Master Swim team won 18 medals at the Provincial Championship in May.
- ▶ PeeWee 'A' Avengers & Bantam 'A' Avengers teams won the finals of Intercommunity Baseball.
- ▶ **Michael Calcutt**, Manager of Aquatic Teams, was recognized by the Quebec Swim Coach Association for coaching our Youth Swim team obtaining four provincial records during the 2017-18 season. He also received recognition as a National Coach of Excellence for training swimmer with medal performances at the National level meets for the 2016 – 2017 season.
- ▶ The Sam Brumer Provincial Tennis Tournament and the Steve Stevens Canadian Senior Nationals Championship together hosted 500+ players and spectators at the Côte Saint-Luc Tennis Club.
- ▶ Special guest appearance of Quebec professional wrestling legend Jacques Rougeau for our campers. **6**

✍️ Administration

- ▶ Standardized holidays hours for recreation facilities starting in the Fall 2018.
- ▶ Adopted the Contract Management Bylaw.
- ▶ Adopted updated version of the City of Côte Saint-Luc Purchasing Policy.
- ▶ Adoption of bylaw concerning the delegation of authority to the officers and employees.
- ▶ Adopted the new Human Rights and Anti-Harassment/Discrimination Policy.
- ▶ Continued with Law Student Mentoring Program exposing law students to municipal law.
- ▶ Adopted Municipal Naming Policy



4



5



6



Curbside collection

We collect waste each week on the following schedule:

Special pick-ups and drop-offs

Some items cannot be placed in blue bins, brown bins, regular waste or bulky waste. This includes mostly large electric devices like refrigerators, air conditioners, water coolers, dehumidifiers, televisions, vacuums and so on.

For items small enough to fit in your trunk, residents must bring them to the Public Works Yard, and drop it off at the e-waste bin. You can also drop it off at the Écocentre Côte-des-Neiges (6928 Côte-des-Neiges Rd.). Please call 514-872-0384 to inquire about opening hours.

For items too large to transport yourself, the city will pick up these items at the curb by appointment on any day of the week. Call Public Works at 514-485-6868 to arrange a pick up time.

| MONDAY | TUESDAY | WEDNESDAY | THURSDAY |
|--|---|--|--|
| <p>Brown Bin (organic waste)</p> | <p>Blue Bin (recyclables)</p> | <p>Bulky items and CRD (construction, renovation, demolition), upholstered items and mattresses</p> | <p>Garbage</p> |
| PICKUP starts 7 am | PICKUP starts 7 am | PICKUP starts 7 am | PICKUP starts 7 am |
| AT THE CURB ★ closed bin ★ starting Sun. 10 pm | AT THE CURB ★ closed bin ★ starting Mon. 10 pm | AT THE CURB starting Tue. noon (max. 3 items) | AT THE CURB ★ closed bin ★ starting Wed. 10 pm ★ bags (max. 3) ★ starting Thu. 5 am |
| Other items? Visit ecocsl.org | | | |

How to place your bins

Place your blue bin at the edge of your driveway (but not on the street or sidewalk) with the logo facing the street and the wheels facing the home—just like your brown bin. Leave at least 2 feet (0.6 meters) on either side of the blue bin, which is needed for the mechanical arm to safely lift your blue bin. Make sure nothing else on your driveway is in the way. Finally, ensure that nothing is covering the lid.





Improving transit options

The summer of 2018 marked the start of a series of roundtable discussions among elected officials and staff on the Décarie corridor. The problem to be solved is simple: how are we going to improve the mobility of our residents and help get them to where they want to go?

Getting out of our neighbourhoods along the Décarie corridor means getting past one of the most congested corridors in the country. We are looking to move people faster, and smarter by all modes of transport including:

- 1 smart technologies and apps to power car sharing
- 2 car pooling and shuttles
- 3 more direct and efficient access to metro stations
- 4 access to commuter trains
- 5 access to the 67 kilometre rapid transit system (Réseau express métropolitain, or REM) through the metro's orange line.

We will share our progress on social media and CoteSaintLuc.org. Your suggestions on how to improve transit option are welcome anytime at the [Idées CSL Ideas Facebook group](#) or ideas@cotesaintluc.org.

Direct bus line to Carrefour Angrignon

The 262 bus, dubbed the *Navette Or Côte Saint-Luc* is a 26 km minibus route designed for seniors. There are 18 stops in each direction, serving seven residences for seniors in that area, as well as the main local points of interest to them.

The minibus route goes to Carrefour Angrignon, with stops along the way at Quartier Cavendish, Maimonides Geriatric Centre, CLSC René-Cassin, the Côte Saint-Luc Public Library, the Côte Saint-Luc Shopping Centre, and the Parkhaven Pool.

The 262 bus operates on Tuesdays, Wednesdays and Thursdays, with four departures in each direction, between 9am and 4pm. For more information, visit CoteSaintLuc.org/goldshuttle262.

Apply for a seniors reduced fare card by mail

People aged 65 and older can apply for a reduced fare card by mail. You don't need to visit a faraway metro station. Print the form available at bit.ly/STMSeniors, complete it, and include the following documents:

- ▶ A recently-taken, full face picture, printed on photo paper—2 x 2 or 1 x 1 ¼ format
- ▶ A photocopy of any one of these photo ID cards: Drivers' licence, healthcare card or passport
- ▶ Your \$15 payment in the form of a personal cheque made to the *Société de transport de Montréal*, money order, bank draft (no cash accepted)

Send all application documents to this address: Studio de photo—Carte Tarif réduit
1717 rue Berri, Local Gc-r400,
Montréal, QC H2L 4E9



262 Route

- Mackle / No 7500
- Caldwell / No 5789
- Caldwell / Mackle
- Mackle / Cavendish—Mall
- Cavendish / Mackle
- Cavendish / Collins
- Cavendish / Louis-Pasteur
- Cavendish / L'avenue
- Cavendish / Heywood
- Côte Saint-Luc / Rosedale
- Côte Saint-Luc Shopping Centre (at Coronation)
- Ashdale / Earle
- Baily / Trent
- Kingsley / Sunnybrooke
- Westminster / Côte Saint-Luc
- Westminster / Parkside
- Westminster / Milner
- Carrefour Angrignon



The city administration is able to reach residents with our Code Red robocall service, mass e-mails, and through social media. But if you are not on our lists, we cannot reach you.

Code Red robocall service

Each year, our robocall provider updates our database to include the latest home phone numbers that are publically available for all addresses in Côte Saint-Luc. Some people don't have Bell home phone lines or perhaps have unlisted numbers. In these cases, we recommend that you add your home phone number to our call out list. If we already have your home phone number in our database and you add it again, you won't be called twice. To add your home phone number, visit CoteSaintLuc.org/alert. You can also add your mobile phone number or work phone number. By the way, if you have adult children living anywhere in North America, they can sign up to receive alerts associated with your address, too.

E-newsletter

Once or twice a month, we send an e-newsletter to subscribers. We include things like holidays hours at our buildings, any changes to curbside collection scheduled, links to library and recreation program guides, invitations to important meetings or events, and more. Visit CoteSaintLuc.org/subscribe to subscribe.

Social media

You can also connect with us in these platforms:



Facebook: www.facebook.com/cotesaintluc



Twitter: twitter.com/CoteSaintLuc



YouTube: www.youtube.com/user/cityofcotesaintluc

Home maintenance

Backflow prevention valve

A backflow prevention valve is installed on the private side of the service line leading to the sewer. This device is designed to prevent basement flooding in the event of a sewer backup. Here's how to make sure the valve is in proper working order: Check regularly that the valve is not stuck in an open or half-open position due to blockage or malfunction. In case of heavy rain, avoid flushing the toilet or running the water. Too much water can open the valve, causing the sewer to back up into your home.

CSL Tips

Winter notes



Parking in street in winter

When parking on the street, leave at least 6 inches between your car and the sidewalk during the winter. This creates a much needed buffer for snow clearing plows to clear the sidewalk without damaging your vehicle.

Program schedules

In case of extreme weather, please call the library or recreation to confirm if programs will happen.