



# Côte Saint-Luc INSIDE OUT

Winter 2021 – 2022

- ❶ City notes
- ❷ Charging station rebate
- ❸ Health and safety
- ❹ Stay connected

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# Your City Councillors



## Oren Sebag

Councillor—District 1

☎ 514-485-6945

✉ osebag@cotesaintluc.org

**Responsibilities:** Council link to Public Safety Department  
**Other major dossiers:** Emergency Preparedness Plan



## Mike Cohen

Councillor—District 2

☎ 514-485-6945

✉ mcohen@cotesaintluc.org

🐦 @mikecohensl

📘 @MikeCohenDistrict2

🌐 mikecohen.ca

**Responsibilities:** Council link to the Public Library, Council link to the Public Affairs and Communications Department, Chair of the Library and Culture Committee, of the Toponymy Committee, of the Cats Committee, of the Dogs Committee, and of the Local Commerce Committee  
**Other major dossiers:** Toponymy, Animal Welfare, Local Commerce



## Dida Berku

Councillor—District 3

☎ 514-485-6945

✉ dberku@cotesaintluc.org

**Responsibilities:** Deputy Mayor  
**Other major dossiers:** Master Plan, Rezoning and Re-Development Projects, Community Engagement, Living Lab Project, Meadowbrook dossier



## Steven Erdelyi

Councillor—District 4

☎ 514-485-6945

✉ serdelyi@cotesaintluc.org

🌐 StevenErdelyi.com

📘 @Steven.Erdelyi.9

🐦 @StevenErdelyi

**Responsibilities:** Council link to Finance Department, Council link to Volunteer Citizens on Patrol vCOP, Chair of the Audit Committee  
**Other major dossiers:** Climate Change & Resiliency planning, Hydro-Québec's Aqueduc-Saraguay Project



## Mitch Kujavsky

Councillor—District 5

☎ 514-485-6945

✉ mkujavsky@cotesaintluc.org

📘 @MitchKujavskyCSL

**Responsibilities:** Council link to Urban Development Department, Chair of the Traffic Committee, of the Planning Advisory Committee, and of the Parks and Public Spaces Committee  
**Other major dossiers:** Lead Issue Planning, Public Spaces Policy



## Lior Azerad

Councillor—District 6

☎ 514-485-6945

✉ lazerad@cotesaintluc.org

**Responsibilities:** Chair of Young Adult Council, and of the Sponsorship Committee  
**Other major dossiers:** Next Generation Côte Saint-Luc



## Sidney Benizri

Councillor—District 7

☎ 514-485-6945

✉ sbenizri@cotesaintluc.org

**Responsibilities:** Council link to the Public Works Department  
**Other major dossiers:** Intercommunity Relations



## Andee Shuster

Councillor—District 8

☎ 514-485-6945

✉ ashuster@cotesaintluc.org

📘 @andeeshusterCSL

🐦 @andeeshuster

**Responsibilities:** Council link to the Parks & Recreation Department, Chair of the Community Activities and Initiatives Committee, of the Seniors Advisory Council, and of the Dramatic Society  
**Other major dossiers:** Wellbeing planning, Creating an age-friendly city





Every four years, the voters of Côte Saint-Luc decide who will represent them on the City Council. Voters made their choice in November and on behalf of your new City Council, I thank you for the trust you have placed in me and my fellow council members Oren Sebag, Mike Cohen, Dida Berku, Steven Erdelyi, Mitch Kujavsky, Lior Azerad, Sidney Benizri, and Andee Shuster. I also want to thank all the candidates for the time and effort they put into their respective campaigns.

For those elected, the work continues. Over the next four years, the City Council members will be responding to calls, e-mail messages, text messages, and speaking with their constituents at the grocery store, on the street, and at public events. Given that council members have personal and professional responsibilities, too, it's a lot to manage. As we start a new mandate, I ask the public to remember that there is a person behind a name. One can disagree about a city policy or complain about a city service. But one must do so respectfully.

Over the past few years, incivility online—particularly in discussion forums—has increased across the world, including in our city. Researchers call this phenomenon “the online disinhibition effect.” In other words, being online lowers your inhibitions. The effect is that people behave meaner online than they normally would in person. Researchers call this behaviour “toxic disinhibition.”

For this reason and for the purpose of being able to spend my time getting important work done, I have decided to step back from Internet discussion forums. I'm always available for one-on-one conversations by phone, e-mail, video chat, or in person. Call my office to set up an appointment or write me an e-mail message.

In the last several months, I heard from residents directly who provided me with great feedback. I have followed up with staff on your ideas and suggestions to see what can be done immediately and what can be done in the future. Please keep sending me your ideas. It's one of the ways we continually improve our municipal services.

We have learned a lot during the pandemic and as we move forward, with high rates of vaccination and the knowledge of how to reduce the likelihood of transmission, life returns to a new normal, with plans in our city for theatre, arts and culture and safe gatherings where people can enjoy each other.

We still may need to wear masks to keep everyone safe, but the world is opening again. Enjoy every day. Try to be kind to each other and to yourself. Be safe.

## Mitchell Brownstein Mayor



### Mitchell Brownstein

☎ 514-485-6936

✉ [mbrownstein@cotesaintluc.org](mailto:mbrownstein@cotesaintluc.org)

🌐 [mitchellbrownstein.ca](http://mitchellbrownstein.ca)

📘 [@mitchellbrownsteincsl](https://www.facebook.com/mitchellbrownsteincsl)

🐦 [@mbrownsteincsl](https://twitter.com/mbrownsteincsl)



(top) At the Ruth Kovac Blood Donor Clinic in May, with the Kovac family.

(bottom, left to right) Delivering food with MADA Community Center in August. Unveiling Holocaust remembrance signs at Elie Wiesel Park in October. With our staff at the signing of the collective agreement for white collar employees.



## Council Meetings

Upcoming meetings in 2022:

- January 17
- February 14
- March 14
- April 11
- May 9
- June 13
- July 11
- August 8
- September 12
- October 3
- November 14
- December 12

Until further notice, City Council meetings are not open to a live audience, but as a live stream at

[YouTube.com/CoteSaintLuc](https://www.youtube.com/CoteSaintLuc)



The public can ask questions before the meeting using the form at

[CoteSaintLuc.org/councilmeetings](https://www.cotesaintluc.org/councilmeetings)

## Holiday schedule

City Hall and administration offices will be closed from December 24, 2021, to January 4, 2022, inclusively.



## Winter site conditions

To see the status of our outdoor skating rinks and toboggan hill during the winter months, visit [CoteSaintLuc.org/winter-site-conditions](https://www.cotesaintluc.org/winter-site-conditions).



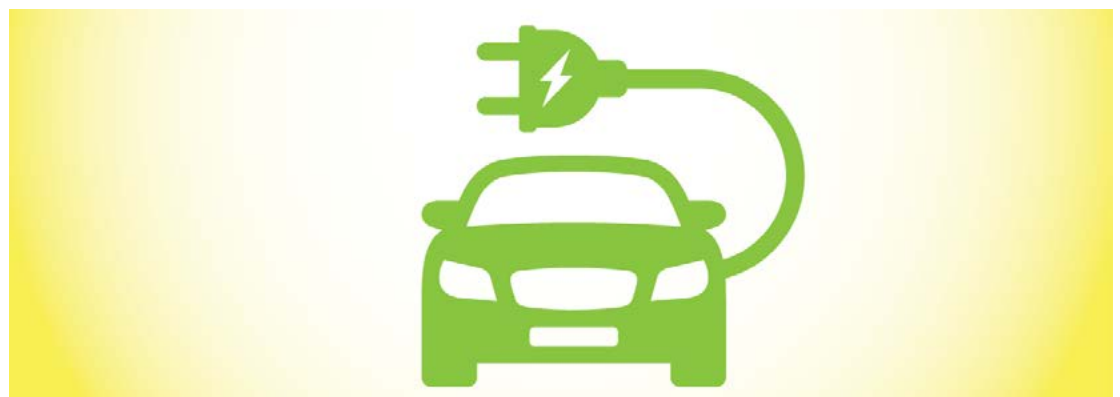
## Microchipping of dogs and cats

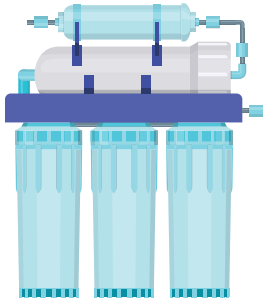
All Côte Saint-Luc cats and dogs over six months of age must be microchipped. A proof of microchipping will be asked when you renew your annual dog or cat tag. You can get your pet microchipped at your local veterinarian or at the SPCA.

## Home electric charging station rebate

The City of Côte Saint-Luc provides a one-time subsidy of up to \$250 towards the purchase and installation of a home electric charging station. To apply for the rebate, applicants must complete the online application. A paper copy is also available.

Full details at [CoteSaintLuc.org/chargingstationrebate](https://www.cotesaintluc.org/chargingstationrebate).





## Water filters

The City of Côte Saint-Luc provides two rebates water filters to eligible single-family homes and duplexes built before 1976.

- A one-time rebate of up to \$200 towards the purchase and installation of an under-sink water filtration system, or a one-time rebate of up to \$200 towards the purchase of a 5-gallon water dispenser.
- A \$50 rebate towards the purchase of a pour-through pitcher/ carafe and/or replacement filters, a faucet mount, a counter-top connected to sink faucet, a refrigerator filter, or a plumbed-in to separate tap or to kitchen sink.



Finally, for those who are unable to purchase a water pitcher and filters themselves, we offer a free pitcher and filter in place of the \$50 rebate. Take advantage of these rebates. Until the infrastructure is replaced, filter systems provide the easiest way to mitigate the risks association with lead.

For more information, visit [CoteSaintLuc.org/filters](https://CoteSaintLuc.org/filters).

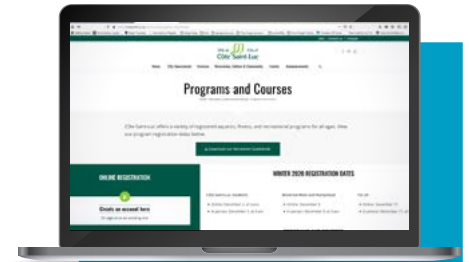
## How to apply for jobs

Côte Saint-Luc prides itself on creating a workplace that encourages creativity and new ways of doing things. We offer training to ensure staff have the skills they need and a work environment that is challenging and interesting. View the list of job postings at [CoteSaintLuc.org/jobs](https://CoteSaintLuc.org/jobs).

## STM consultation

If you take, or would like to take, the bus, metro, train, and would like to have faster more direct access, the STM wants to hear from you. The STM is reviewing the bus routes servicing Côte Saint-Luc to get us to the metro faster, and to get us to work, to school, to medical appointments and shops using more direct routes. You can give your opinion here:

<https://parlons-en.stm.info/project/secteur-cote-st-luc-hampstead-montreal-ouest-notre-dame-de-grace/consultation/la-parole-est-a-vous/consultations>.



## Parks and Recreation program registration

Online registration is fast, easy, and you don't have to leave home.

Visit [CoteSaintLuc.org/registeronline](https://CoteSaintLuc.org/registeronline) to get started.

You can also register in person. To do this, you must make an appointment and confirm the registration location by calling 514-485-6800, ext. 2200. Registration fees must be paid in full at the time of registration, unless otherwise stated. Proof of residency must accompany registration.



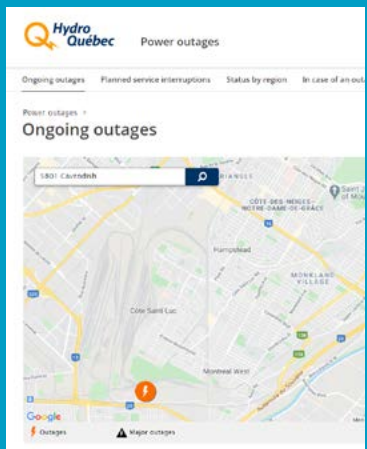




## DID YOU KNOW?

### Power outages

In the event your property experiences a power outage, visit [poweroutages.hydroquebec.com](https://www.hydroquebec.com/poweroutages) or call 1 800 790-2424 to verify the status of an address. Hydro-Québec posts updates every 15 minutes, including its estimated time when the power will be restored.



## Election 2021

The 2021 municipal election in the City of Côte Saint-Luc took place on November 7, 2021, with early voting on October 30 and 31, as well as a mail-in voting option for voters aged 70 and older. The number of registered electors was 22,401 and of those, 40.2 percent cast a vote for mayor.

The results of the municipal election are available at [CoteSaintLuc.org/elections](https://CoteSaintLuc.org/elections).

## Business support

Central and accessible, the PME-MTL Centre-Ouest area attracts industrial, manufacturing and commercial businesses. This wide range of industries in turn draws new and complementary firms. In addition to its economic vitality, the area offers a pleasant urban quality of life suited to all kinds of business ventures. PME MTL Centre-Ouest serves entrepreneurs in the Ahuntsic-Cartierville and Saint-Laurent boroughs and the cities of Côte-Saint-Luc, Hampstead and the towns of Montreal West and Mount Royal.

To learn more, e-mail [info.co@pmentl.com](mailto:info.co@pmentl.com), call 514-858-1018 or visit [pmentl.com/en/centre-ouest](https://pmentl.com/en/centre-ouest).



## Commissioners for oaths

Some legislation requires a person to be sworn before signing a document or testifying. This formality makes the document or testimony more official or credible, all the more so as a person who knowingly states false or misleading information under oath is liable to charges of perjury under the Criminal Code. Some employees of the City of Côte Saint-Luc are appointed by the Minister of Justice for a renewable period of three years to administer oaths.

To meet with a Commissioner for Oaths, please go to the city hall front desk during opening hours or make an appointment by calling 514-485-6800. You will have to present two pieces of government-issued identification with your signature on them. At least one must be a photo identification and one must have your address on it: driver's licence, health insurance card, passport, etc. This service is offered at a cost of \$5 + taxes.



## Arena

☎ 514-485-6806 ext. 2101  
✉ arena@cotesaintluc.org

## City Hall

☎ 514-485-6800  
✉ info@cotesaintluc.org

## Engineering

☎ 514-485-6800 ext. 1501  
✉ engineering@cotesaintluc.org

## Legal Affairs and City Clerk

☎ 514-485-6800 ext. 1701  
✉ cityclerk@cotesaintluc.org

## Library

☎ 514-485-6900  
✉ library@cotesaintluc.org

## Office of the City Manager

☎ 514-485-6800 ext. 6945  
✉ citymanager@cotesaintluc.org

## Agglomeration Services

### Police

SPVM Station 9  
5501 Westminster  
☎ 514-280-0109

### Fire

SSIM fire prevention  
☎ 514-872-3800

In case of **emergencies**  
call **9-1-1**

## Public Affairs and Communications

☎ 514-485-6800 ext. 1802  
✉ communications@cotesaintluc.org

## Public Security

☎ 514-485-6960  
✉ publicsecurity@cotesaintluc.org

## Public Works

☎ 514-485-6868  
✉ publicworks@cotesaintluc.org

## Recreation • Aquatic & Community Centre

☎ 514-485-6806  
✉ recreation@cotesaintluc.org

## Taxes

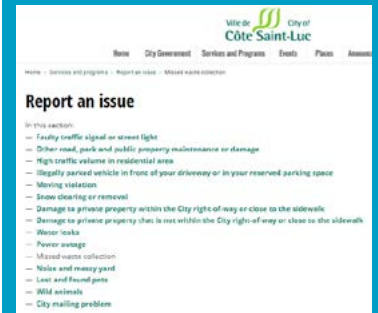
☎ 514-485-6800  
✉ taxes@cotesaintluc.org

## Urban Planning and Permits

☎ 514-485-6800 ext. 1607  
✉ urbanplanning@cotesaintluc.org

## Report an issue

To report a water leak in the road or sidewalk, or a problem with waste collection, snow clearing, a faulty traffic signal, or to know what number to call for different problems, visit **CoteSaintLuc.org/report**.



## DID YOU KNOW?

### Lost and found pets

If you've found a pet with a tag, please contact the Public Security Department at 514-485-6960.

If you've lost a cat or if you've found a cat without a tag, please contact the Côte Saint-Luc Cats Committee at 514-485-6800, ext. 2287 or send them a message via their Facebook page at **Facebook.com/CSLTNR**.





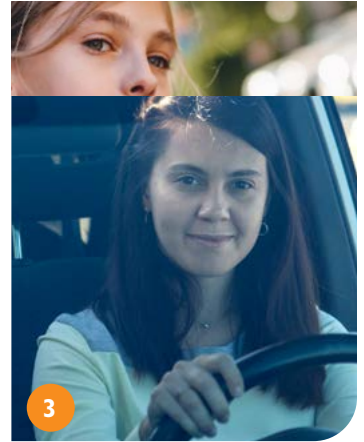
## Communicate at crosswalks for a safer community

Crosswalks are a designated place we use to cross the road. Cities use paint to create crosswalks, and sometimes use flashing lights or speed humps, too. But even with all these features, crosswalks do not create invisible force fields around you. Crosswalks are only safe when a pedestrian and a driver communicate with each other. Here's how to do it.

### Railway safety

Never walk, cycle or drive along railway tracks. It's hard to judge how far away a train is or what speed it's travelling at. Trains can go as fast as 160 km/h and can take up to 2 kilometres to come to a complete stop. That's the length of 18 football fields. Railway yards, tunnels and bridges are all private property. If you are caught trespassing on them, you could be fined up to \$50,000. But it isn't just illegal to trespass on railway property—it's extremely dangerous.

If you spot anyone on train tracks or at the St. Luc Rail Yard, call the CP Police Communications Centre 24 hours a day at 1-800-716-9132 to report it.



1. If there is a flashing beacon, press the button to turn it on. It will help get the attention of drivers.
2. Stick your arm out in front of you as if you are trying to get someone's attention across the street. This is especially important for children who aren't as tall as adults.
3. Make eye contact with the driver approaching the crosswalk. This eye contact, along with your outstretched arm will communicate to the driver that you want to cross the road and that you aren't merely hanging out on the sidewalk.
4. If the driver slows down and stops his or her vehicle, then you can begin to cross the road.

**Note to drivers:** please leave at least one car length between you and the crosswalk, and please stop your vehicle completely. Don't inch ahead slowly. This makes kids nervous because they aren't sure if you are stopping for them or not.

5. Make sure that other vehicles driving up behind the first one, are stopping, too, because there is still a risk that one of those other drivers may not understand why there is a stopped car on the road and may try to drive around.
6. Make eye contact with the drivers in vehicles coming from the other direction, too. Like before, make sure they stop.

Remember, a crosswalk is just paint on the road. It only works when pedestrians and drivers communicate with each other to make it work.





## Become an EMS volunteer first responder

Côte Saint-Luc Emergency Medical Services (EMS) is looking for new members to join its team of volunteer first responders. Members must be active, eager to get involved, ready to learn and enjoy taking on challenges and making a difference in the community. No previous first-aid training is required. EMS courses are offered throughout the year. Students complete in-class sessions and an on-the-road apprenticeship, where they respond to real calls and put into practice the skills they learned in class. Members are encouraged to perform at least one shift per week.

To learn more, visit [cslems.org](http://cslems.org).



## Care call

Formerly Hello-Bonjour. Côte Saint-Luc residents who live alone can sign up to receive a weekday call, at a prearranged time, to confirm their well-being. Also, residents will receive a special birthday message. This service is free.

To sign up, call 514-485-5500 or send an e-mail message to [carecalls@cotesaintluc.org](mailto:carecalls@cotesaintluc.org).



## Become a vCOP

The volunteer Citizens on Patrol, or vCOP, is a kind of neighbourhood-watch-on-wheels program. Volunteers patrol the city in minivans, scooters or on foot to observe and report any suspicious activities or problems. They also help at community events, such as Canada Day or Winter Carnival. Members not only help make a difference in the community, they also stay active and meet new people.

To learn more on how to join, visit [CoteSaintLuc.org/vCOP](http://CoteSaintLuc.org/vCOP).



## DID YOU KNOW?

### How to protect yourself from scams

To protect yourself from scams:

- ▶ NEVER give an unsolicited caller access to your computer. If you receive an unexpected phone call about your computer system's security status or performance, and the caller requests remote access to your computer, hang up—even if the caller claims to represent a well-known company or product.
- ▶ Don't give out personal information. Do not give out credit card or online account details over the phone, unless you made the call and the number you are calling came from a trusted source.
- ▶ Protect your computer. Make sure your computer is protected with regularly updated anti-virus and anti-spyware software, and a good firewall. But research first, and only purchase software from a source you know and trust.

Source: <https://crtc.gc.ca/eng/phone/telemarketing/fraud.htm>

## Private swimming pools need fences

The Government of Quebec is requiring that all private swimming pools have fencing installed to bolster water safety. Owners are being given until July 1, 2023, to make sure their installations are up to code. If you don't already have the proper fencing, you will need to apply for a permit. The previous regulation exempted pools built before November 1, 2010. That exemption is ending. If you don't have proper fencing, you will need to install it.

We encourage our residents to have the work done as soon as possible for reasons of safety, as well to avoid delays due to the shortage of materials or specialized labour. It's in your interest to find a contractor as soon as possible to avoid the rush.

To apply for a permit online, visit [CoteSaintLuc.org/permits](https://CoteSaintLuc.org/permits).



source: [www.mamh.gouv.qc.ca/ministere/securete-des-piscines-residentielles/mesures-de-securete](http://www.mamh.gouv.qc.ca/ministere/securete-des-piscines-residentielles/mesures-de-securete)

## Parking

Parking rules are set by Côte Saint-Luc bylaws and the Quebec Highway Safety Code. To avoid a fine, please read parking signs carefully before parking your vehicle. Here are some examples where you cannot park a vehicle:

- ▶ Within 5 meters of the corner or a fire hydrant
- ▶ On any street overnight between 3am and 6am
- ▶ Where signs prohibit you from parking at all times
- ▶ Where temporary signs prohibit you to do so for operations such as street cleaning or snow removal
- ▶ In an emergency lane
- ▶ In a handicap zone when unauthorized to do so

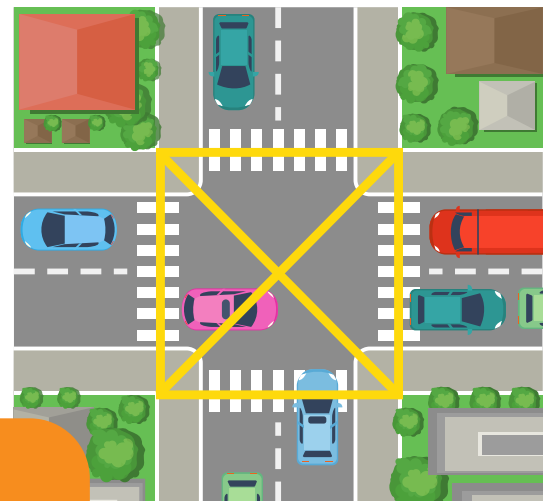
## Don't block the box

Even if the traffic light is green, you must make sure there is enough room to completely cross the intersection before proceeding. Until there is enough room, you must remain behind the stop-line or pedestrian crosswalk so that you can be legally stopped if the traffic light turns red.

If you block the intersection with your vehicle:

- ▶ you force pedestrians to cross the street between vehicles
- ▶ motorists travelling in the other direction cannot cross the intersection
- ▶ you could cause a traffic jam






The fine for this driving offence is \$60.





## Curbside collection

We collect waste each week on the following schedule:

MONDAY	TUESDAY	WEDNESDAY	THURSDAY
 <p><b>Brown Bin</b> (organic waste)</p>	 <p><b>Blue Bin</b> (recyclables)</p>	 <p><b>Bulky items and CRD</b> (construction, renovation, demolition)</p>	 <p><b>Garbage</b> (including upholstered items and mattresses)</p>
<p><b>PICKUP</b> starts 7 am</p>	<p><b>PICKUP</b> starts 7 am</p>	<p><b>PICKUP</b> starts 7 am</p>	<p><b>PICKUP</b> starts 7 am</p>
<p><b>AT THE CURB</b> ★ closed bin ★ starting Sun. 10 pm</p> 	<p><b>AT THE CURB</b> ★ closed bin ★ starting Mon. 10 pm</p>	<p><b>AT THE CURB</b> starting Tue. noon (max. 3 items)</p>	<p><b>AT THE CURB</b> starting Wed. noon (max. 3 items)</p>

## Delays in waste collection pick-up

The City of Côte Saint-Luc has been experiencing problems with the garbage and organic collection by its outside contractors over the past few months. These delays sometimes mean the collection is only completed the next day. The waste collection contractor is experiencing staffing and equipment difficulties. In the event of an issue with waste collection, crews collect waste as late as 10pm. If the waste on your street has not yet been collected by 10pm, it will be collected the following day. If you wish to report a missed waste collection, complete the brief form at [CoteSaintLuc.org/missedwaste](http://CoteSaintLuc.org/missedwaste).

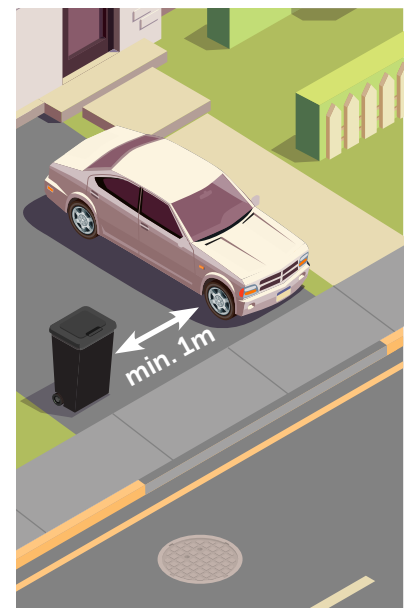
## Special pick-ups and drop-offs

Some items cannot be placed in blue bins, brown bins, regular waste or bulky waste. This includes mostly large electric devices like refrigerators, air conditioners, water coolers, dehumidifiers, televisions, vacuums and so on.

For items small enough to fit in your trunk, residents must bring them to the Public Works Yard, and drop it off at the e-waste bin. You can also drop it off at the Écocentre Côte-des-Neiges (6928 Côte-des-Neiges Rd.). Please call 514-872-0384 to inquire about opening hours.

For items too large to transport yourself, the city will pick up these items at the curb by appointment on any day of the week. Call Public Works to arrange a pick-up time at 514-485-6868.

## How to place your bins







The city administration is able to reach residents with our Code Red robocall service, mass e-mails, and through social media. But if you are not on our lists, we cannot reach you.

## Social media

You can also connect with us in these platforms:



[facebook.com/cotesaintluc](https://facebook.com/cotesaintluc)



[twitter.com/cotesaintluc](https://twitter.com/cotesaintluc)



[youtube.com/cotesaintluc](https://youtube.com/cotesaintluc)

## Telephone alert service

To add your phone number to our telephone alert system, visit [CoteSaintLuc.org/alert](https://CoteSaintLuc.org/alert). You can also add your mobile phone number or work phone number. If you have adult children living anywhere in North America, they can sign up to receive alerts associated with your address, too.

## E-newsletter

Once or twice a month, we send an e-newsletter to subscribers. We include things like holidays hours at our buildings, any changes to curbside collection scheduled, links to library and recreation program guides, invitations to important meetings or events, and more.

Visit [CoteSaintLuc.org/eNewsletter](https://CoteSaintLuc.org/eNewsletter) to subscribe.



## DID YOU KNOW?

### Don't obstruct the sidewalk

Don't leave anything on the sidewalk at any time of year, especially during the winter season. Please ensure the following items are not placed on the sidewalk:

- ▶ Blue bin, brown bin, black bin
- ▶ Basketball hoops
- ▶ Anything else

Also, for the safety of your vehicle parked on the street, please leave 30 cm (12 inches) between the edge of the sidewalk and your vehicle. This will help minimize the risk of sidewalk snowplows striking your vehicle. If you have access to a private driveway or garage, we strongly recommend you park your vehicle there.

### How we clear snow

During and after every snowfall, the City of Côte Saint-Luc plows, salts, and clears 65 km of roads and 122 km of sidewalks. Snow removal operations by the City such as salting, plowing and removal are conducted around the clock. Major snow-removal operations normally take up to 5 days to complete and occur primarily between 6 am and 6 pm.

The snow plowing operation initially involves moving the snow to the curb to allow traffic to flow safely. The snow plowing operation inevitably causes snow to accumulate in front of driveways. The city will follow up by removing these snowbanks during the subsequent snow-removal operation. However, the city is not responsible for keeping access to everyone's driveway clear before the scheduled snow-removal operation happens. Residents who want access in the meantime are responsible for clearing the edge of their driveways.

The city's procedure is to clear at least one of the two sidewalks on each street soon after a snowfall. Sometimes private contractors push snow from driveways onto clean sidewalks making them impassable. Other times, continuing snowfall covers up the sidewalks the city cleaned earlier or blowing snow covers up part of the clean sidewalk. As a result, it may look like the city didn't clear one of the sidewalks when, in fact, it already has. We urge residents to speak to their contractors to remind them that pushing snow onto the sidewalk (or street) violates Côte Saint-Luc by-laws. We also ask that residents do their part by pushing snow onto their lawns and not onto sidewalks (and streets). The city will do its part by cleaning the sidewalks (and streets) in a timely manner.

For more information, visit: [CoteSaintLuc.org/services/roads-and-sidewalks](https://CoteSaintLuc.org/services/roads-and-sidewalks)

